

WARNING!!!

1. All food, medicine, wine (any type of alcohol) and any items you would consume, even inside refrigerators and freezers, **MUST** be double bagged inside the specific Nylofume bags. (Please refer to page 10-11 on how to properly bag items provided)
2. All boxes, cabinets, drawers, safes and bins must be opened to keep from gas getting trapped inside.
3. Any items left inside that needed to be bagged will be discarded and thrown away. **(IT'S THE LAW!) NO EXCEPTIONS!**
4. If Nylofume bags are needed please contact your termite company. The bags will also be available for purchase at Cost Less Fumigation.
5. **ALL ITEMS MUST BE BAGGED AND ALL OCCUPANTS MUST BE VACATED BY 8:00AM** the day of the fumigation.
6. Any questions you may have please contact our office and ask for the Manager Lori Figueroa. (408) 918-9100.

**COST LESS FUMIGATION, CO.
844 EARLE AVE.
SAN JOSE, CA 95126
(408) 918-9100
FAX (408) 918-9105 or (408)918-9104**

TO: ALL FUMIGATION CUSTOMERS

RE: PG&E GAS TURN-ON REQUIREMENTS

Dear Customer:

When we fumigate your house, we are required to notify PG&E and have them turn off your natural gas service. ***You will need to contact PG&E to turn-on service.*** PG&E will not allow us to perform the turn-on service and, ***if you don't call them at least 2 business days in advance, you may find yourself without gas for hot water and heat.*** (Electricity remains on throughout the process and is required to perform the fumigation.) *Please see instructions below.

IMPORTANT: AN ADULT MUST BE AT THE HOUSE WHEN PG&E ARRIVES.
WHEN COST LESS FUMIGATION CLEARS THE HOUSE FOR RE-ENTRY, WE
WILL POST A RE-ENTRY NOTICE ON THE PROPERTY. BE SURE TO SAVE THIS
NOTICE TO SHOW THE PG&E TECHNICIAN OR HE/SHE WILL NOT TURN YOUR
GAS BACK ON.

*We suggest the following:

- ◆ Call PG&E at 1-800-743-5000 **OR** Palo Alto Utilities at 1-650-329-2161 for Palo Alto area.
- ◆ Request the date you want service turned on. ***(This will be for the day we “clear” your house for re-entry.) PG&E will require at least 48 hours advance notice. (For turn on Monday through Friday, request an appointment between 5:00-8:00 p.m.; for Saturday turn on, you can request 1:00-5:00 p.m.)***
- ◆ Make a note of the name and call center of the PG&E representative with whom you spoke.
- ◆ If you encounter any problems getting your service turned back on, ask for a supervisor. If you cannot get the problem resolved, you can contact the Public Utilities Commission at 1-800-649-7570.

Fact Sheet for Vikane Gas Fumigant (Sulfuryl Fluoride)

In the interest of Dow AgroSciences' commitment to product stewardship, this fact sheet is intended to provide basic information about the product and how it is used. If you have specific questions about your fumigation, refer to documents provided by the fumigator or call the fumigator listed on the warning signs posted on your structure. If you have questions about Vikane* gas fumigant (the fumigant used) or the procedures described, call the Dow AgroSciences Customer Information Center at 1-800-352-6776.

WHY BUILDINGS ARE FUMIGATED

Insects that feed or tunnel into wood can seriously damage houses, apartments, and other dwellings or structures. Each year termites or other wood destroying insects damage approximately 2 million homes. Depending on the extent or location of the infestation, fumigation is the only total control method proven to eliminate certain infestations of wood destroying insects.

HOW BUILDINGS ARE FUMIGATED

Because Vikane is a gas, prior to fumigation, the structure is completely sealed. This serves to contain Vikane in the building so it can penetrate wood thoroughly and eliminate the pests. Depending on the construction of the building, the doors and windows may be sealed with tape and a plastic sheet, or the structure may be covered with a tarp. The building will remain sealed for 2-72 hours depending on the specifics of the job. Warning signs are posted around the building notifying people to keep out.

After the tarp or tape is removed, a professional fumigator will aerate the structure by opening the doors and windows. Fans may also be used to clear out the building. Once the dwelling has been thoroughly aerated, the fumigator is required to measure the level of any fumigant remaining in the living space to ensure it is below the EPA approved concentration for reentry by the occupants. Extremely low levels of fumigant can remain for a short period of time in dead air spaces between walls and inside cabinets as well as porous materials such as furniture. The small amount of fumigant in these areas will continue to dissipate for a few hours after the fumigation but at levels well below the established safe reentry concentration. Your building should not be cleared for reoccupancy until it is safe to enter. The fumigator will post a notice on your building indicating the day and time for reentry. Structures can be occupied only when the concentration is 5 parts per million or less (this represents a margin of safety - laboratory animals have been exposed to 100 parts per million for 2 weeks with no adverse effects.) Because Vikane is a true gas and not a vapor, aeration is rapid. Recent studies demonstrated that in most structures levels are less than 1 part per million within 6 hours of clearing and have no detectable levels of Vikane within 24 hours after the start of aeration.

*Trademark of Dow AgroSciences LLC
Vikane is a federally Restricted Use Pesticide.

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Know what needs to be bagged.

Thank you for choosing Vikane® gas fumigant, the treatment that is proven to rid your home of drywood termites. Now that you have chosen whole-structure fumigation with Vikane, certain steps must be taken to keep food items and other perishable goods protected during the fumigation process. It is important to know exactly which household items need to be double-bagged in special Nylofume® bags.

Sample items that will NOT require bagging:

- Any food, feed, drugs (including tobacco products) and medicinals in glass, plastic or metal bottles, jars or cans with the original manufacturer's airtight seal intact
- Any shampoo and soaps
- Cosmetics, lotions, and any other topical creams, oils and ointments that are nonmedicinal

Sample items that must be bagged or removed from the structure being fumigated:



Any food, feed, drugs and medicinals in glass, plastic or metal bottles, jars or cans where the original manufacturer's airtight seal has been broken



Chips, pasta, bread, cereals, rice, cookies, crackers and any other items packaged in plastic, paper or cardboard bags or boxes, even if they have never been opened



Beverages, snacks, sauces, drugs, medicinals or other items in metallic foil-lined containers such as pouches, boxes or blister packs



Anything in resealable containers, including plastic containers, such as milk, butter, sour cream and cottage cheese



Eggs, fruits, vegetables and any other forms of produce



Medicine, tobacco, vitamins and other ingestible pills, supplements and lozenges



Pet food and animal feed in bags and boxes



Ice cubes should be discarded and the icemaker turned off

Do not forget those items in refrigerators and freezers.

When in doubt, take it out.

Any products not listed above that may require protection should be bagged or removed from the structure being fumigated. If you have any questions about what should be bagged, please contact your local professional pest management company at Cost Le\$\$ Fumigation.

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Nylofume® bags: The trusted way to protect food, feed, drugs and medicinals from fumigations with Vikane®.

Nylofume bags are made from a special nylon polymer film. Research has shown that these nylon polymer bags are very effective for protecting a wide variety of commodities from Vikane fumigations when used one inside the other. The Nylofume bags should be "doubled-up" before you fill them with items that need protection.

All items such as food, feed, drugs and medicinals not adequately packaged (including those items in refrigerators and freezers) must either be removed from the structure being fumigated or sealed in the protective Nylofume bags.

To ensure a tight seal, please follow these instructions carefully:



1. While bags are still empty place one inside another.



2. Place items inside the inner bag. Do NOT overfill — leave clearance on top for closure of the bags.



3. Twist the top of the inner bag, fold once and secure the fold in place using tape or a twist tie.



4. Repeat Step 3 with the outer bag.



5. Check the seal by pressing gently against the sides of the bag and listening for air leaks. No air should be able to escape.



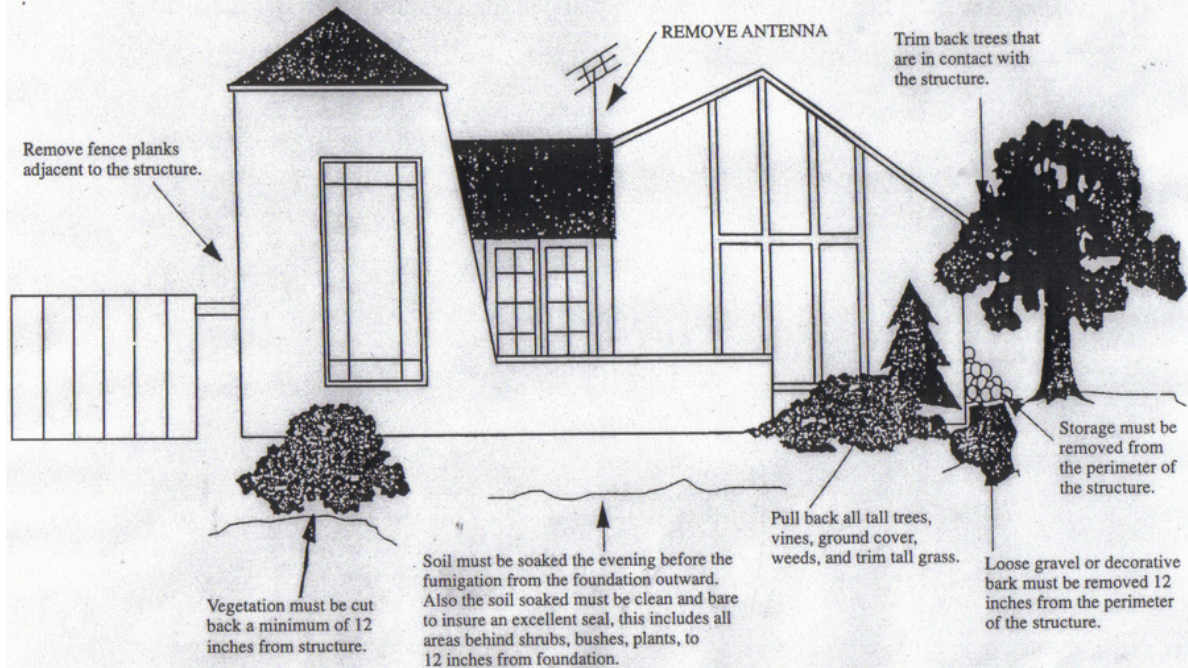
Important: Keep these and other such bags out of the reach of children.

These materials have been created specifically for Vikane® gas fumigant and no other structural fumigant. The information contained in these materials is based upon the product label and use instructions for Vikane and are not intended for use with other structural fumigants, which will have different product label requirements. These materials may not be copied or reproduced without the permission of Dow AgroSciences.

Bags are available at our office for \$1/bag --844 Earle Ave, San Jose CA 95126

PERIMETER PREPARATION SHEET

PLEASE HELP US PERFORM YOUR FUMIGATION AS SCHEDULED AND AVOID ADDITIONAL CHARGES FOR PREPARATION AND CANCELLATIONS BY FOLLOWING THE OCCUPANTS FUMIGATION NOTICE AND INSTRUCTION SHEET TO IT'S FULL DETAIL.



Any Questions call **COST LE\$\$ FUMIGATION INC.** (408) 918-9100 Office hours 7 A.M. TO 5 P.M.